

1st MONDAY 3rd MONDAY

Prepared for employees by the
Milwaukee Road's Corporate Relations Department
518 West Jackson Boulevard Chicago, Illinois 60606
Telephone 312 648-3324

June 20, 1983

To All Milwaukee Road Employees:

Sometimes in the heat of battle to improve our posture in the competitive freight hauling field, we overlook calling attention to the fine record we've established in operating Amtrak passenger trains.

The "On Time Performance" table below, which appeared in the May issue of Modern Railroads, indicates that we are achieving our objective to provide high quality, dependable passenger service.

It remains our goal to maintain, and even improve upon, this standard of excellence in all phases of operations. The improvement in our physical plant and the commitment of our employees is reflected in a performance record such as this.

On Time Performance
(percent)

	<u>FY 82</u>	<u>FY 81</u>
Union Pacific	96.8	94.3
Seaboard Coast Line	96.3	90.9
Louisville & Nashville	94.5	90.3
Missouri-Kansas-Texas	93.6	69.3
Southern Railway	93.5	97.1
Milwaukee Road	92.5	81.5
Grand Trunk Western	92.5	94.1
Southern Pacific	92.3	89.9
Richmond, Fredericksburg & Potomac	91.9	94.1
Burlington Northern	90.3	87.7
Atchison, Topeka & Santa Fe	90.1	80.4
Missouri Pacific	85.0	87.6
Illinois Central Gulf	82.3	78.1
Chessie System	80.4	80.5
Conrail	77.1	78.9
Canadian National	71.7	59.5
Central Vermont	71.5	76.7
Boston & Maine	58.5	87.8
Norfolk & Western	56.9	77.5
Delaware & Hudson	40.2	60.8

* * *

The schedule shown in FM/TM dated May 16, 1983 with respect to dates set by the Interstate Commerce Commission in our reorganization proceedings has been modified slightly.

At a prehearing conference, held June 9 at the Commission's Washington, D.C., headquarters, the Chicago and Northwestern Transportation Company requested, and was granted, a two week extension to prepare its responsive applications.

The date set earlier by the ICC - July 13 - was extended to July 27, 1983. As a result, the hearing date - previously scheduled for August 8 - was pushed back to August 15, 1983.

The rest of the schedule remains unchanged. A number of issues were resolved at the prehearing conference and we would expect that the tight time schedule previously established for the proceedings will be followed.

* * *

The latest advertisement in our continuing GATEWAY NETWORK series is reprinted here.

This full page ad is currently appearing in selected regional and national publications. It focuses on the personalized service available to current and potential customers through the use of toll free phone numbers on both Grand Trunk Rail System and the Milwaukee.

Entitled "We've Grown Accustomed to Your Pace", it conveys the message that "responsive sales representatives are readily available to provide quick, accurate information on rates, routes, schedules and special equipment. In a world that demands service with speed, we've grown accustomed to your pace."

The GATEWAY NETWORK service reduces shipping time up to 48 hours between Duluth and Louisville, and east/west between Port Huron/Detroit and Kansas City through our coordinated run-through trains.

Our fast freight service between Winnipeg and Minneapolis/St. Paul in connection with DWP and CN Rail provides schedules that are particularly attractive to intermodal and perishable commodities shippers.

This is all part of the package put together in our GATEWAY NETWORK system, and we want to get this message across to the business community in a timely, efficient fashion because now is the time to get our share of this big market.



W. L. Smith
President

We've Grown Accustomed to Your Pace



GATEWAY NETWORK

Better service... faster.

That's the solution Grand Trunk Rail and The Milwaukee Road have come up with to provide expedited freight delivery to and through the key markets of America's industrial heartland.

Announcing the GATEWAY NETWORK, a coordinated service specifically tailored to meet the competition head-on with improved on-time schedules and rates that invite comparison.

Whether you're shipping north/south between Duluth and Louisville (via Minneapolis/St. Paul

and Chicago) or east/west between Port Huron/Detroit and Kansas City, GATEWAY NETWORK service can reduce transit time up to 48 hours with coordinated run-through trains. Go GATEWAY. Far better. Far faster. Far more personal, too.

Responsive sales representatives are readily available at either of our toll-free GATEWAY NETWORK numbers to provide quick, accurate information on rates, routes, schedules and special equipment. In a world that demands service with speed, we've grown accustomed to your pace.

GT

Grand Trunk Rail System

1-800-241-7732

THE MILWAUKEE ROAD

**Chicago, Milwaukee, St. Paul
and Pacific Railroad Company**

1-800-621-0766

